

# **MENU OF SERVICES**

2019-2020

K O H L E R  
*Kohler*  
S P A.®



## WELCOME TO KOHLER WATERS SPA

Water is essential to life. As water ebbs and flows, so do our lives. At Kohler Waters Spa we help you de-stress, reconnect and take care of you.

Immerse yourself in innovative water treatments, therapeutic massages and results-oriented facial and body treatments. Living a life of balance is a gift.

## THE KOHLER WATERS SPA EXPERIENCE

Bring yourself to a place of balance with the ambience and amenities offered at Kohler Waters Spa:

Twenty-six treatment rooms

Two two-together treatment rooms for couples

Finishing salon

Bridal suite

Two Vichy/hydrotherapy rooms

Three bathing rooms

Relaxation pool with eight-foot waterfall

Coed lounge located on the enclosed rooftop deck with 16-foot fireplace, whirlpool and skylights

Separate men's and women's respite rooms, with lockers and relaxation area, including cool plunge pool, whirlpool, steam and sauna

Relaxation lounges with complimentary spa snacks and beverages

Spa lunch available 11am-3pm daily

## HYDROTHERAPY TREATMENTS

*Salus per Aquam*, a Latin translation for health through water. Generally speaking, heat is used to quiet and soothe the body and slow down the activity of internal organs. Cold is used to stimulate and invigorate, increasing internal activity within the body.

### **HYDRO ROCK - NEW**

Designed for the avid spa goer, this Himalayan salt scrub increases blood circulation and removes toxins and inflammation from the body. While in a soft-sheet wrap, experience a salt stone facial and cool stone eye treatment while your body sinks into relaxation and your central nervous system is calmed. This Vichy shower experience will leave your skin feeling soothed and hydrated.

50 minutes    \$177                      Weekend/Holiday\*    \$207

### **TRANQUIL TIDES - NEW**

Experience natural, holistic products to refresh and replenish your skin and body from head to toe. Beginning with a full-body exfoliation, our espresso body mud will brighten your skin, stimulate circulation and remove impurities. The soft warm water of our KOHLER® Custom Vichy shower will rinse the skin and warm the muscles preparing you for a magnesium-enriched bath. Magnesium is known for its healing properties, making this bath not only relaxing but therapeutic as well. After your soak, you will return to the table where we will complete your service with a gentle, soothing facial and full-body moisturizing application.

80 minutes    \$219                      Weekend/Holiday\*    \$249

### **LAVENDER RAIN - SIGNATURE TREATMENT**

Lavender and eucalyptus exfoliation awakens the body, and a warm rinse under our KOHLER Custom Vichy shower soothes it. This treatment includes a full-body moisturizer and warm stone experience on the back and feet.

50 minutes    \$185                      Weekend/Holiday\*    \$215

### **CASCADING WATERFALL MASSAGE**

Warm rain from the KOHLER® Custom Vichy shower gently falls over your body as your therapist gives the ultimate relaxing Swedish massage treatment. Your lymphatic system is stimulated by the movement of water for additional benefits. A sensory journey like no other.

50 minutes    \$177                      Weekend/Holiday\*    \$207

### **HEALING WATERS TREATMENT**

Harnessing the healing powers of water, this treatment improves circulation and invigorates the senses while simultaneously calming the mind. Continuous warm water from a KOHLER Custom Vichy shower keeps you comfortable throughout as you lie back and enjoy a series of delightful experiences including a natural exfoliation, soothing lymphatic drainage technique and Moroccan oil hair treatment. Bursts of cooler water awaken the senses and refresh tired muscles—all while you remain warm and relaxed.

50 minutes    \$177                      Weekend/Holiday\*    \$207

### **RAIN MAN**

Designed for men, this warm KOHLER Custom Vichy shower experience includes hot stones on the back and feet and a full-body exfoliation.

50 minutes    \$177                      Weekend/Holiday\*    \$207

### **H<sub>2</sub>O INSPIRATION**

An aromatic deep-breathing exercise and a Moroccan oil hydrating hair masque begin this nurturing water experience. A full-body exfoliation followed by a customizable ambient rain shower calms the senses, and a RiverBath® soak will increase circulation and invigorate the body. Complete hydration from head to toe will conclude this water experience.

80 minutes    \$219                      Weekend/Holiday\*    \$249

*\*Please visit website for holiday dates.*

## MASSAGE THERAPIES

All massage treatments provide tension release, stress reduction, circulation enhancement and overall wellness. Maximize the benefits by combining your massage with a KOHLER® bathing experience.

*Oncology-trained massage therapists available.*

### THAI MASSAGE - NEW

Originating from Thailand, Thai Massage is an ancient meditative, flowing and rhythmic massage which combines massage techniques with yoga-like stretching. This modality works to realign postural imbalances, reduce pain and increase flexibility. The results are improved wellness and flexibility.

*All massage therapists are Thai-certified. Massage is performed on a massage table; yoga style attire is required.*

50 minutes	\$167	Weekend/Holiday*	\$197
80 minutes	\$217	Weekend/Holiday*	\$247

### STRESSLESS CBD-INFUSED MASSAGE - NEW

Indulgent and luxurious. If you're seeking relief from tight muscles, injuries, extra stress, or maybe chasing that post-yoga glow, take your massage to the next level with a deeply moisturizing CBD-enhanced treatment. Allow the cell-communicating CBD to penetrate deep, relaxing your body and mind while restoring the equilibrium, leaving you feeling refreshed with freedom to move.

50 minutes	\$177	Weekend/Holiday*	\$207
80 minutes	\$228	Weekend/Holiday*	\$258

### ALL THINGS KOHLER MASSAGE - SIGNATURE TREATMENT

Designed by our very own Kohler team, you will experience a blend of their favorite personal techniques, including rocking, compressions, stretches and Swedish-style massage. This service features our signature scent, Hollyhock, and will leave you feeling completely relaxed.

50 minutes	\$177	Weekend/Holiday*	\$207
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### UNIQUELY YOURS MESSAGE

No one knows your body better than you, which is why this massage invites you to select a combination of massage treatments uniquely suited to you. Your massage therapist will guide you in selecting the components that are right for the needs of your body on the day of your service. Blending massage techniques that range from relaxing to therapeutic to specialty styles like stretching, deep tissue or maternity, you choose what will revive your mind and body. Before your service begins, you and your massage therapist will spend a few moments exploring the options and designing your custom-fit massage.

50 minutes	\$177	Weekend/Holiday*	\$207
80 minutes	\$228	Weekend/Holiday*	\$258

### HIMALAYAN SALT STONE MASSAGE

The Himalayan Salt Stone Massage brings together Eastern medicine, Swedish massage, and thermal and salt therapies. You will enjoy an array of possible benefits including increased blood circulation, reduced inflammation, improved sleep, mineral absorption and deep relaxation, giving you an overall sense of well-being.

50 minutes	\$167	Weekend/Holiday*	\$197
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### WOODSMAN MASSAGE

This treatment combines several therapeutic massage techniques and stretches to reduce tension, alleviate muscular pain and increase flexibility. Incorporating the healing properties of pine, you will leave relaxed and recharged. *80 minutes includes back treatment.*

50 minutes	\$167	Weekend/Holiday*	\$197
80 minutes	\$217	Weekend/Holiday*	\$247

*\*Please visit website for holiday dates.*

## HOLISTIC SERVICES

As the body is interconnected with the mind, this offering of treatments focuses on well-being and healing the whole person.

### **ACUPUNCTURE - NEW**

Acupuncture has been the most used Eastern medical treatment in the world for over 3,000 years. This ancient Chinese therapy uses fine sterile needles inserted at specific points on the body to increase blood flow and move energy.

#### **Acupuncture for Pain Relief**

Research is clear that acupuncture is effective for reducing pain. The treatment releases endorphins, the body's natural pain-killing chemical. In addition, the therapy reduces swelling and inflammation and increases blood flow and range of motion.

#### **Acupuncture for Stress Relief**

Acupuncture calms the mind leading to stress relief by affecting the part of the brain that governs serotonin, a brain chemical involved with mood.

#### **Acupuncture for Insomnia Relief**

Acupuncture increases nighttime melatonin production, improving the quality and quantity of sleep in those receiving treatments.

50 minutes	\$167	Weekend/Holiday*	\$197
80 minutes	\$217	Weekend/Holiday*	\$247

### **ACUSSAGE - NEW**

Acussage is a relaxing and rejuvenating combination of acupuncture and massage. Your therapist will guide you in selecting a customized service that addresses your specific needs through acupuncture and bodywork techniques such as massage therapy, acupressure, gua sha or cupping.

80 minutes	\$217	Weekend/Holiday*	\$247
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### **GUA SHA - NEW**

Gua sha is a natural, alternative therapy meant to improve circulation. Following massage techniques with the application of oils, your therapist uses a massage tool to apply pressure and vigorously scrape sore, stiff or injured muscles to increase blood flow, improve oxygenation and release toxins from your body.

50 minutes	\$167	Weekend/Holiday*	\$197
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### **CUPPING MASSAGE - NEW**

An ancient form of alternative medicine, cupping uses a vacuum approach to apply negative pressure to create suction. Your therapist will place suction cups on specific-need areas, improving blood flow, relieving tension and aiding in overall relaxation. 80 minutes includes a full-body massage.

50 minutes	\$167	Weekend/Holiday*	\$197
80 minutes	\$217	Weekend/Holiday*	\$247

### **RELAX-OLOGY MASSAGE - NEW**

The art and science of reflexology is a pressure point manipulation of the feet. It is performed to stimulate the therapeutic nature of the reflexes found in the extremities, bringing balance to the body by restoring circulation through the nervous system. *80 minutes includes customized body massage.*

50 minutes	\$167	Weekend/Holiday*	\$197
80 minutes	\$217	Weekend/Holiday*	\$247

### **WHEN LIFE HANDS YOU LEMONS**

Enjoy a soul-soothing, light-pressure massage. Designed for those who have gone through or are going through a difficult time, this treatment brings about a deep sense of calm and relaxation. The products used in this service have been selected for their immune-boosting and mood-lifting properties.

50 minutes	\$167	Weekend/Holiday*	\$197
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*\*Please visit website for holiday dates.*

## ENERGY THERAPIES

### REIKI THERAPY

Derived from Japan, Reiki is a healing technique that attunes the energy flow within the body, allowing your natural healing processes to occur. Performed by a certified Reiki practitioner, this treatment includes a brief hand, arm, neck or shoulder massage.

50 minutes    \$167                      Weekend/Holiday\*    \$197

### CRANIOSACRAL THERAPY

This therapy includes a gentle, hands-on method of evaluating and enhancing the function of your craniosacral system, a physiological body system comprised of membranes and cerebrospinal fluid that protects the brain and spinal cord. Using a delicate touch, the therapist helps your body release restrictions in the craniosacral system to improve the functioning of your central nervous system. Beneficial for migraines, chronic fatigue, TMJ disorders, stress and fibromyalgia. Craniosacral therapy is subject to availability.

*Time includes consultation.*

50 minutes    \$167                      Weekend/Holiday\*    \$197

*\*Please visit website for holiday dates.*

## KOHLER BATHING

Experience the benefits of bathing for improved sleep and overall well-being. A combination of mineral-rich thalassotherapy and moisturizing marine extracts therapeutically relaxes the body. Tight muscles unwind, senses are tranquilized, and the body is balanced from the inside out. Maximize the benefits by combining bathing with massage or body treatments.

### ACOUSTIC BATH

VibraAcoustic® technology by Kohler offers a unique blend of music and sound vibrations for a relaxing bathing experience. A full-body exfoliation, and a KOHLER® Custom Vichy shower rinse and moisturizer stimulate and hydrate the skin.

50 minutes    \$104                      Weekend/Holiday\*    \$134

### ACOUSTIC BATH WITH MASSAGE *Does not include Vichy.*

80 minutes    \$237                      Weekend/Holiday\*    \$267

### HARMONY BATH

Gentle and pure, slip into the Tea-for-Two® bath by Kohler with body and neck jets to soothe. A full-body exfoliation, and a KOHLER Custom Vichy shower rinse and moisturizer stimulate and hydrate the skin.

50 minutes    \$104                      Weekend/Holiday\*    \$134

### HARMONY BATH WITH MASSAGE *Does not include Vichy.*

80 minutes    \$237                      Weekend/Holiday\*    \$267

### RIVERBATH®

The RiverBath by Kohler embraces you with the nurturing flow of river currents and soft color hues. A full-body exfoliation and moisturizer detoxify and hydrate the skin. *Also available as a two-gether service.*

50 minutes    \$126                      Weekend/Holiday\*    \$156 (per person)

### RIVERBATH WITH MASSAGE *Also available as a two-gether service.*

80 minutes    \$237                      Weekend/Holiday\*    \$267 (per person)

## BODY TREATMENTS

Exfoliation improves the texture of the skin, helps reduce lines and allows deeper absorption of moisturizers and antioxidants. *Shaving is not recommended prior to body exfoliation treatments. Body treatments are not recommended during pregnancy.*

### **UNIQUELY YOURS CONTOUR WRAP - NEW**

Whether you're looking for help with stubborn curves, cellulite, slimming or smoothing, you and your therapist will select the perfect wrap for your body. A series of treatments will optimize long-term results. An eye and foot treatment is also included in this service personalized to your specific needs.

80 minutes    \$204                      Weekend/Holiday\*    \$234

### **ANTIAGING HYDRATION WRAP - NEW**

A buff-off pumice scrub, followed by an age-defying seawater concentrate, remineralizes, strengthens skin and helps prevent cellular fatigue from environmental damage. An ultranourishing cream will seal in the marine benefits of this wrap to promote cell vitality and leave long-lasting hydration results.

50 minutes    \$177                      Weekend/Holiday\*    \$207

### **KOHLER WATERS WRAP - SIGNATURE TREATMENT**

This signature body wrap starts with a gentle dry-brush exfoliation before your body is drenched with a warm blend of oils and Chinese herbs. While cocooned in warmth, a scalp and facial massage completes this service.

80 minutes    \$212                      Weekend/Holiday\*    \$242

## SEA LIME SIGH

This treatment is the most thorough body exfoliation and is great for the driest skin. Warm oil and lime salts exfoliate and invigorate, followed by a rich shea butter that will leave your skin smooth and hydrated.

50 minutes    \$177                      Weekend/Holiday\*    \$207

*\*Please visit website for holiday dates.*



## FACIALS

All Kohler Waters Spa facials include cleansing, toning, exfoliation, extractions (optional) and facial massage with hand and/or foot hydration. Aestheticians also provide a personal evaluation to assess your skin care needs.

*Aestheticians are hydrotherapy- and oncology-trained.*

### HOLISTIC FACIAL - NEW

This holistic skin treatment embraces beauty rooted in wellness, understanding that radiant skin reflects health on the inside. A customized facial with detoxifying lymphatic brushing, relaxing aromatherapy massage and targeted active ingredients, from plant stem cells to peptides, will leave your skin glowing and rejuvenated. Healing rose-quartz stone rollers will provide additional circulation, reduce puffiness and wrinkles, as well as eliminate toxins.

50 minutes    \$179                      Weekend/Holiday\*    \$209

### KOHLER WATERS FACIAL - SIGNATURE TREATMENT

Customized for you, this luxurious treatment increases hydration, firms and tones. Antioxidants nourish the skin and leave a vibrant glow. Includes back, arm and hand exfoliation. *Not recommended during pregnancy.*

80 minutes    \$206                      Weekend/Holiday\*    \$236

### UNIQUELY YOURS FACIAL

As unique to you as your thumbprint, your skin is a living expression of your life, and it changes in response to the season, stress and diet. So your skin deserves a treatment designed just for you. Your aesthetician will guide you in selecting the components that are right for the needs of your skin on the day of your service. From the style of your exfoliation treatment and the masque that soothes your revitalized cells to the body treatments and finishing touches that rejuvenate your mind and body, we invite you to choose. Before your service begins, you and your aesthetician will spend a few moments exploring the options and designing your signature facial.

50 minutes    \$189                      Weekend/Holiday\*    \$219

80 minutes    \$221                      Weekend/Holiday\*    \$251

## SPECIALTY FACIALS

### ULTIMATE 3-D WRINKLE FACIAL - NEW

Combining sophisticated cosmeceuticals with microcurrent will deliver dramatic, visible results. A highly effective wrinkle eraser and serum will smooth expression lines around the eyes and the forehead. Face shapers and plumping hyaluronic acid filler serum fills deep lines around the mouth and cheeks to revolumize skin texture. Finally, a customized masque is applied to lift, firm and rejuvenate the complexion. Upgrade to 80 minutes to experience more antiaging benefits which include double exfoliation, LED light therapy and a cryogenic cooling lift-off masque to further enhance youthful skin.

50 minutes	\$189	Weekend/Holiday*	\$219
80 minutes	\$221	Weekend/Holiday*	\$251

### HYDRAFACIAL®

HydraFacial is an advanced medical-grade skin care treatment that targets fine lines and wrinkles, oily and congested skin, rosacea and hyperpigmentation. It softens the appearance of large pores, improves skin texture and tone, and helps repair existing sun damage. *Recommended for all skin types.*

50 minutes	\$220	Weekend/Holiday*	\$250
80 minutes	\$320	Weekend/Holiday*	\$350

### ADVANCED TRANSFORMATIONAL FACIAL

A results-driven treatment, this facial resurfaces and removes dead skin layers while restoring hormonal balance in the skin. It includes an infusion of topical Vitamin D and a marine-based masque leaving a more luminous skin tone. Skin is instantly brighter with softer fine lines and wrinkles.

50 minutes	\$179	Weekend/Holiday*	\$209
30-minute add-on Dermaplane		\$46	

*\*Please visit website for holiday dates.*



## PEDICURES AND MANICURES

All manicures and pedicures include nail shaping, filing, cuticle cleanup, massage techniques and polish/buff application. Express services include shaping, filing and polish/buff application.

### VIRTUAL REALITY PEDICURE - NEW

Experience a pedicure like no other pedicure on the market. While enjoying a foot and leg exfoliation, let your mind slip into deep relaxation through a guided meditation via our Kohler customized virtual reality headset. Leave feeling relaxed and restored in both mind and body.

50 minutes    \$125                      French Polish \$135

### UNIQUELY YOURS PEDICURE - NEW

Personalize your pedicure experience by starting with a sensory journey with the SpaRitual body care line. These vegan earth-sustaining products explore a cleansing, exfoliating and moisturizing path to reconnect the mind, body and spirit.

50 minutes    \$101                      French Polish \$111

### NEAT FEET PEDICURE - SIGNATURE TREATMENT

Reenergize overworked feet with a salt scrub exfoliation and a cooling masque to soothe your legs while warm stones are placed between the toes for relaxation.

25 minutes    \$64 *(Monday-Friday only, not available on holidays; does not include French polish application, exfoliation, stones or masque)*

50 minutes    \$106                      French Polish \$116

### UNWIND AND REVIVE PEDICURE

This treatment features a foot soak using magnesium, followed by a thorough exfoliation of the legs and feet. Enjoy warm and cool therapy, to soothe any aches and pains, while promoting blood flow.

50 minutes    \$101                      French Polish \$111

## FOOT REFLEXOLOGY TREATMENT

The art and science of reflexology is a pressure point manipulation of the feet. It is performed to stimulate the therapeutic nature of the reflexes found in the extremities, bringing balance to the body by restoring circulation through the nervous system.

*Available with pedicure for 80 minutes.*

50 minutes	\$167	Weekend/Holiday*	\$197
80 minutes	\$217	French Polish	\$227

## HEALTHY SOLES PEDICURE

The ultimate treatment for callused feet, this pedicure will leave your feet feeling revived and refreshed. Includes multiple exfoliations, along with relaxing massage techniques on the foot and leg.

80 minutes	\$120	French Polish	\$130
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## FOOT AND LEG PEDICURE

Great for tired, achy feet and legs. This treatment features a relaxing foot soak infused with marine-based salts, followed by a thorough exfoliation, with a cooling and warming therapy on the legs and feet. A relaxing massage of the feet completes the service.

80 minutes	\$120	French Polish	\$130
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## UNIQUELY YOURS MANICURE - NEW

Personalize your experience by starting off with a sensory journey with the SpaRitual body care line. These vegan earth-sustaining products explore a cleansing, exfoliating and moisturizing path to reconnect the mind, body and spirit.

50 minutes	\$86	French Polish	\$96
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*\*Please visit website for holiday dates.*

### **SHELLAC LUXE MANICURE - NEW**

Our most durable and fastest-drying manicure on the menu. Enjoy a full-hand exfoliation, followed by a hydrating arm and hand application. Complete this service with your choice of a CND Shellac Luxe color that will leave you with zero dry time.

50 minutes    \$90                      Shellac Removal            \$46

### **HEALTHY HANDS MANICURE - SIGNATURE TREATMENT**

This luxurious manicure is the perfect facial for the hands. Complete this service with an exfoliation, followed by an ultrarich moisturizer.

25 minutes    \$52 *(Monday-Friday only, not available on holidays; does not include French polish application or exfoliation)*

50 minutes    \$86                      French Polish \$96

### **TOTALLY NAILS COMBO**

This combination service includes a Neat Feet Pedicure and Healthy Hands Manicure.

Two 50-minute treatments \$173            French Polish \$183

## SCALP AND HAIR TREATMENTS

### STRAIGHT RAZOR SHAVE

Relax while a warm compress softens and prepares your face for your shave experience. This treatment will stimulate the hair follicles to raise the beard for an ultraclose, irritation-free shave.

50 minutes \$79

### MOROCCAN SCALP AND HAIR TREATMENT

Includes a scalp analysis followed by a massage with an application of Moroccan oil hair treatment to the scalp, leaving your scalp and hair revitalized. Enjoy a back exfoliation with Moroccan oil body buff followed by a moisturizing application. Relax while your hands and feet are moisturized with Moroccan oil body soufflé.

*80 minutes includes a shampoo and style.*

50 minutes \$93      80 minutes \$124

### HAIR

Women's haircut and style	50 minutes	\$77
Shampoo and blowout	50 minutes	\$60
Men's haircut and style	25 minutes	\$42
Beard trim	25 minutes	\$32
Roots	90 minutes	\$110
Single-process color	90 minutes	\$130
Double-process color	120 minutes	\$150
Full highlight color	120 minutes	\$140
Partial highlight color	90 minutes	\$120

### MAKEUP AIRBRUSH APPLICATION

50 minutes \$80

### TRADITIONAL MINERAL MAKEUP APPLICATION

Color-match makeup consultation and application

50 minutes \$67

## WAXING SERVICES

Waxing services are available Sunday–Friday.

Eye, lip or chin wax can be added to a 50- or 80-minute facial at any time (see *Facials*).

### 15 MINUTES

Eye, lip or chin	\$22
Eye and lip (or chin)	\$33

### 25 MINUTES

Eye, lip and chin	\$48
Underarms	\$38
Arms	\$43
Bikini	\$43
Back	\$63
Half leg	\$63

### 50 MINUTES

Full leg	\$84
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### 80 MINUTES

Full leg with bikini	\$106
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## EYELASH EXTENSIONS

Enhance the length, thickness and color of eyelashes using Borboleta extensions and adhesives. Borboleta has earned a reputation for being “the healthiest” professional eyelash extension system. A full set of Borboleta extensions requires maintenance every three to four weeks.

Eyelash extension full set	180 minutes	\$330
Eyelash extension maintenance	50 minutes	\$91

## SPA TWO-GETHER

*All prices listed are per person.*

### H<sub>2</sub>O INSPIRATION FOR TWO

An aromatic deep-breathing exercise and a Moroccan oil hydrating hair masque begin this nurturing water experience. A full-body exfoliation followed by a customizable ambient rain shower calms the senses, and a RiverBath® soak will increase circulation and invigorate the body. Complete hydration from head to toe will conclude this water experience.

80 minutes    \$219 *per person*            Weekend/Holiday\*    \$249 *per person*

### MASSAGE TWO-GETHER

Enjoy your customized treatment with a friend or loved one. This universal and fully customizable massage encourages full-body relaxation. A variety of techniques and ranges of pressure are used to meet your specific needs.

50 minutes    \$167 *per person*            Weekend/Holiday\*    \$197 *per person*

80 minutes    \$217 *per person*            Weekend/Holiday\*    \$247 *per person*

### RIVERBATH FOR TWO

The RiverBath by Kohler embraces you with the flow of river currents and soft color hues. A full-body exfoliation and moisturizer detoxify and hydrate the skin.

50 minutes    \$126 *per person*            Weekend/Holiday\*    \$156 *per person*

### RIVERBATH WITH MASSAGE FOR TWO

80 minutes    \$237 *per person*            Weekend/Holiday\*    \$267 *per person*

*\*Please visit website for holiday dates.*



## KOHLER WATERS SPA EXPERIENCE

A visit to Kohler Waters Spa is your time for personal well-being. Please arrive 30 minutes prior to your first appointment to allow ample time for check-in, changing and relaxing in our serene environment.

SPA HOURS	8:30am–9pm Monday through Friday 7:30am–9pm Saturday and Sunday
SPA SERVICES	9am–8pm Monday through Friday 8am–8pm Saturday and Sunday
AGE REQUIREMENTS	16 years

### SPA APPOINTMENT GUIDELINES

Demand for spa services is high, especially on weekends and holidays. We highly recommend appointments be made several weeks in advance. Resort guests are encouraged to make spa appointments at the time lodging is reserved to ensure desired service times.

### SATURDAY / HOLIDAY SERVICE REQUIREMENTS

We strive to ensure guests have a five-star spa experience which includes ample places to sit and enjoy the spa's relaxation areas without overcrowding. The service requirements provide ample guest flow on our busy days. If time is limited, you may consider reserving spa services on a Friday or Sunday during your weekend stay which offers the option to purchase one spa service per person. Minimum requirements are:

**Saturday and Holidays, November through April:** The American Club® and Inn on Woodlake guests—two services\* per person. Carriage House guests—complimentary spa use with one service\*. Applies to Saturdays, November through April, and the following holidays: November 28-29, 2019; December 22-31, 2019; January 1-3 and 19-20, 2020; and February 16-17, 2020.

**Saturday and Holidays, May through October:** The American Club and Inn on Woodlake guests—one service per person. Carriage House guests—complimentary spa use. Applies to Saturdays, May through October, and the following holidays: May 26-27; September 1-2; and October 13-14, 2019.

## SPA USAGE FEES

**For Guests of the Carriage House:** Use of spa amenities is complimentary after your 4pm check-in through your noon checkout. Use of the spa on Saturdays requires a minimum purchase of one service\* per person November through April. *Additional holiday service restrictions apply.*

**For Guests of The American Club® and Inn on Woodlake:** Use of spa amenities requires a usage fee of \$50 per person. This fee is waived Monday through Friday with the purchase of one spa service\*. The spa usage fee is waived Saturday with the purchase of two spa services\*. To use the spa on Saturdays and holidays requires the purchase of two services\* November through April. To use the spa on Sundays requires the purchase of one service.

**For Non-Hotel Guests:** Use of spa amenities requires the purchase of one spa service\* per person Sunday through Friday along with a spa usage fee of \$50 per person. This fee is waived if two or more spa services\* per person are purchased. Use of the spa on Saturdays, November through April, requires a hotel stay. *Spa usage fee prices are subject to change without notice.*

## CARRIAGE HOUSE GUEST ROOMS

Guest rooms are conveniently located above Kohler Waters Spa. Room amenities include use of Kohler Waters Spa based on seasonal policies, continental breakfast, private guest check-in and concierge services as well as afternoon and evening refreshments. Guests of the Carriage House are encouraged to change into their robes in the comfort of their rooms prior to their visit to the spa. Please leave all personal items in your room.

## SPECIAL NEEDS

If you have special medical conditions, are pregnant or have physical challenges, certain treatments are not recommended. Please notify our spa reservationist at the time you make your appointments.

*\*Weekday service(s) Monday–Thursday, defined as a 25-, 50- or 80-minute service.*

*\*Weekend service(s) Friday–Sunday, defined as a 50- or 80-minute service.*

## **CANCELLATIONS / LATE ARRIVALS**

As a courtesy to all spa guests, cancellations must be made 24 hours in advance of your appointment time. Failure to do so will result in the full-service rate charged to your account. If you are running late, a phone call is always appreciated. We will reschedule your appointment, if possible. If we are not able to reschedule your appointment time, your services will begin as previously scheduled. Your arrival time will determine the length of your treatment time, which will end as scheduled, so the next guest may begin promptly.

## **GRATUITY**

For your convenience, a 20 percent gratuity will be added automatically to service fees at check-in and can be adjusted at any time. No additional gratuities are expected or necessary.

## **GROUPS / WEDDINGS**

We welcome groups. For a group of five or more desiring spa services and activities, please contact the Kohler Waters Spa Group Coordinator at 920-453-2845. Some date restrictions apply.

## **GIFT CARDS**

Please call 866-WATERSSPA or 866-928-3777 for gift card purchases or go to [KOHLERCollection.com](http://KOHLERCollection.com).

## **SPA RETAIL BOUTIQUE**

To continue your spa experience at home, our boutique features an array of spa and beauty products and apparel. Most items are also available online at [KOHLERCollection.com](http://KOHLERCollection.com) or via mail order.

## **SPA ONLINE STORE**

For a complete selection of Kohler Waters Spa signature Hollyhock bath and body products, facial and hair products, and gifts, visit us online at [KOHLERCollection.com](http://KOHLERCollection.com).

## **ETIQUETTE**

Kohler Waters Spa believes in maintaining a safe, friendly and quiet environment for both our Spa guests and staff. For this reason, the following actions are prohibited at the Spa:

- Talking on cell phones
- Use of camera feature in the locker rooms, treatment rooms and lower level relaxation areas

Please remember that all Kohler Waters Spa therapists and other staff are experienced professionals here to provide you with the highest level of service. We ask that in return you treat them with the same respect they will extend to you and refrain from any inappropriate actions, requests or comments that may be viewed as harassing or intimidating. It is our goal to ensure all services are performed in a professional environment.

Failure to act in accordance with Spa etiquette may lead to not being welcome at Kohler properties.

## **RETURN POLICY**

Spa products may be exchanged, or credit will be given in the form of a gift card within 30 days of purchase.

## **E-NEWSLETTER**

We invite you to receive email communications featuring special offers and upcoming events at Kohler Waters Spa. Subscribe to our e-newsletter at [KohlerWatersSpa.com](http://KohlerWatersSpa.com).

## **EXPERIENCE OUR OTHER SPA LOCATIONS**

Kohler Waters Spa at LODGE KOHLER® | Green Bay, Wisconsin

Kohler Waters Spa at Burr Ridge Village Center | Burr Ridge, Illinois

Kohler Waters Spa at the Old Course Hotel | St. Andrews, Scotland

Kohler Waters Spa at Lincoln Park | Chicago, Illinois

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800-344-2838 **KOHLERWATERSSPA.COM**

Prices effective through 4/30/2020. Prices, policies and  
services are subject to change without notice.

